

Gnovelty.

Cancellation Policy

Last Update: December 2023.

This Cancellation Policy addresses the following key areas:

1. Service Cancellation
2. Refund Policy
3. Termination by Gnovelty
4. Effect of Cancellation
5. Changes to the Cancellation Policy
6. Contact Us

Gnovelty.

1. Service Cancellation:

Customers may cancel their Gnovelty services by providing written notice to info@gnovelty.com. The cancellation will be effective upon receipt of the notice.

Detailed services:

- a. Patent drafting:
 - free cancellation until the search report is placed (no refund after it).
 - free cancellation until the "claims approval" stage (no refund after it).
 - If a search report was sent, but claims weren't approved yes - An amount of \$60 will be deducted from the refund.
- b. Action response- free cancellation until the initial analysis is placed (no refund after it).
- c. Search reports, Trademark search, Amazon delisting, Patent drawings infringement analysis - no refund after the order is placed.

2. Refund Policy:

Refunds for services rendered by Gnovelty will be considered only for cancellations made within the one-week period mentioned in section 1. Requests for refunds must be submitted in writing to info@gnovelty.com and will be subject to review. Gnovelty reserves the right to deny refunds based on the nature of the services provided.

3. Termination by Gnovelty:

Gnovelty reserves the right to terminate or suspend services to any customer at its sole discretion for reasons including but not limited to violation of terms, non-payment, or unlawful activities.

4. Effect of Cancellation:

Upon cancellation, any rights granted to the customer under the services will immediately cease, and Gnovelty will have no obligation to maintain or provide any data related to the services.

5. Changes to the Cancellation Policy:

Gnovelty may update or revise this Cancellation Policy at any time. Customers are encouraged to review this policy periodically for changes.

6. Contact us:

For queries or concerns, reach out to Gnovelty's customer service at info@gnovelty.com.

Thank you for choosing Gnovelty for your intellectual property needs.